

# Utility Management Service Order

This 3 bedroom order form is to instruct UniHomes to provide its services and arrange utilities with various suppliers. Please complete this form in **BLOCK CAPITALS**

## Property Address:

House/Flat Number:	<input type="text"/>	Street:	<input type="text"/>
Town/City:	<input type="text"/>	Postcode:	<input type="text"/>

## Weekly Charges:

Number of Tenants: **3** Each Tenant's Weekly Charge: **£30**

Each Tenant's share will be collected by monthly Direct Debit.

## Utilities Package Dates:

Please enter the start and end dates:

Start Date:	<input type="text"/>	<input type="text"/>	<input type="text"/>	2026	End Date:	<input type="text"/>	<input type="text"/>	<input type="text"/>	2027
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## The Package:

The utilities included are shown below:



**GAS**



**ELECTRICITY**



**FIBRE  
INTERNET**



**WATER**



**TV LICENCE**



Scan here for our  
**Terms and Conditions**

## Key Information:

It is important you read and understand our terms and conditions (T&Cs) before you sign this Order as they will apply to your contract with us, found at [www.unihomes.co.uk/ums-terms-and-conditions](http://www.unihomes.co.uk/ums-terms-and-conditions). Key information that we would like to bring to your attention is below:

**Our Relationship:** We may act as your agent (including for the electricity supply, gas supply and TV Licence), or otherwise as a reseller, to arrange utilities from various utility suppliers (referred to as "Principal Providers" in our T&Cs) and at the same time, we may also act as agent of a Principal Provider in relation to the provision of your utilities; by signing this Order, you consent to this relationship.

**Early Termination:** By signing this Order, you agree to our T&Cs and request that we start providing our services when we accept your Order. You may cancel your contract with us without reason within 14 days of us accepting your Order but if your Utilities Package start date is within this period, we may charge you for the services provided up to the cancellation date, including full internet charges where installation has already occurred. See clauses 7, 8, 9 and 10 of our T&Cs for more details on cancellation rights and charges.

**Changes to T&Cs:** We may make changes to our T&Cs in accordance with clauses 3 and 5 of our T&Cs. If a proposed change disadvantages you or increases the price you pay you will be notified by us and given the opportunity to end the contract before any change takes effect.

**Monthly Payments:** You agree to pay the weekly cost, monthly in advance by Direct Debit. The monthly payment is calculated by dividing the weekly cost by 7 (days), multiplying by the number of days in the year, and dividing by 12 (months). Part months are calculated for the number of days at the daily rate.

**Utilities Activation:** Utilities Package start and end dates should match your tenancy dates; we're not responsible for payment of utility costs outside of these dates.

**Responsible Use:** If your gas, electricity, or water usage seems unusual, we'll get in touch to understand why. We'll never charge you extra but on rare occasions where we identify commercial and / or unusually excessive use, we reserve our right to cancel your contract (see clause 10).

**Fibre Optic Internet:** In the rare case when Fibre Optic Internet is not available at your property, the next best alternative that is available will be installed.

**Liability for Charges:** If you fail to pay your share of the charges, we may inform the other tenants and increase the Direct Debit for all remaining tenants to cover the unpaid share (see clause 12). Missed direct debits may incur a charge of £12 per tenant who has not paid.

**Our Service Fee:** The charges that you pay us include our service fee for arranging, administering, and managing your utilities and the amounts we need to pay Principal Providers for your utilities. You agree the difference between what you pay us and what we pay out to Principal Providers will be retained by us as our service fee, as well as any commissions or service fees that may be paid to us by a Principal Provider in connection with us arranging your utilities.

**Number of Tenants:** Please ensure all tenants living at the property sign the Order. We may increase our charges to reflect the number of tenants actually living in the property or any unoccupied bedrooms.

Please return this completed form to [orders@unihomes.co.uk](mailto:orders@unihomes.co.uk)

# Utility Management Service Order

Please complete this order form in **BLOCK CAPITALS**

## Tenant 1: (Lead Tenant)

Title:	Full Name:	Mobile Number:	Date of Birth:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Email Address:	Signature:	Date:	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

## Tenant 2:

Title:	Full Name:	Mobile Number:	Date of Birth:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Email Address:	Signature:	Date:	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

## Tenant 3:

Title:	Full Name:	Mobile Number:	Date of Birth:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Email Address:	Signature:	Date:	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

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